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**From:** |  
**Sent:** July 19, 2016 1:38 PM  
**To:** NL Public Utilities Board  
**Subject:** TRIM: Administrative Costs of NL Power Refund

To whom it may concern:

After a most informative call to your General Inquiries line today, I would like to express my concerns about the proposed costs to administer the upcoming NL Power Refund Program. With a better understanding that "The rebate is caused because customers were overcharged on fuel costs, mainly Newfoundland and Labrador Hydro's costs for fuel at Holyrood.", it seems to me that Newfoundland and Labrador Hydro should be the ones assuming responsibility for the proposed 2.5 million dollars. Is it ever possible that while these excess funds were being held in the Rate Stabilization Plan Fund that they were garnering interest and what rate???

I am a firm believer that we should all take ownership of our mistakes and be accountable for the results. I also believe that Newfoundland and Labrador Hydro is neither immune nor exempt from this concept. At a time when the people of this province are facing increases in taxes and on many goods and services, they should **NOT** be responsible for the costs of having what is rightfully theirs returned to them. And if my understanding of the situation is correct, the middleman, i.e. NL Power, should not be held accountable either.

Many thanks for clarification on this matter and for hearing my concerns.

Sincerely,

W.G.